Disability Inclusive Emergency Management Toolkit

Resource Map



Australian Government National Emergency Management Agency



Disability Inclusive Emergency Management Toolkit

The Toolkit has four components:



The **Overview** provides essential background on the need for the Disability Inclusive Emergency Management Toolkit. It identifies the challenges faced by individuals with disability during emergencies and emphasises the importance of incorporating their lived experiences and specific support needs throughout all phases of emergency management. The Overview explains who the Toolkit is for and how its components work together to facilitate self-assessment, encourage collaboration and guide tailored action planning. As the foundational element, the Overview should be read first to set the context before exploring the practical tools offered in the Toolkit.



The **Principles and Practical Action Guide** support emergency planners to translate seven principles for disability inclusive emergency management into practical actions for a nationally consistent approach.

The maturity development framework integrates three practice standards (inclusive planning, strategic partnerships, accessible resourcing) to increase the effectiveness of disability inclusive emergency management. Twelve indicators and three maturity levels provide benchmarks against which practices can be measured and improved. Six steps guide emergency planners to engage with the principles and maturity levels to advance practical action. Maturity development roadmaps, case studies, and planning templates guide the development of goals, practical strategies and monitoring.



The **Organisational Emergency Preparedness Profile** is for community and disability organisations to self-assess and document their current level of emergency preparedness, capabilities and potential to contribute to disability inclusive emergency management. It prompts organisations to identify areas of strength and plan future actions to strengthen their emergency preparedness.

By evaluating their readiness, organisations can lay the groundwork for forming strategic partnerships with emergency planners, enhancing collaborative efforts and driving progress on inclusive planning and accessible resourcing. As part of a comprehensive self-assessment of disability inclusive emergency management, it helps emergency planners to build strong relationships and more effective responsibility-sharing with community and disability organisations.



The **Resource Map** shares good practice resources for disability inclusive emergency management developed in Australia.

Assessed for their inclusivity and collaboration mechanisms, these resources act as catalysts, sparking innovation and efficiency in emergency management processes. The resources are organised by sector (e.g., disability, community emergency, government). Each is catalogued according to its primary purpose, format and phase of the emergency management continuum. It can be used as an interactive and conversational tool to promote cross-sector learning and shared planning.

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Getting Started

These resources support cross-sector planning and facilitate the development of shared responsibility for disability inclusive emergency management.

The Resource Map is structured to provide easy access to resources that were assessed for their inclusivity and collaboration mechanisms. Each entry includes the following components:

- **Title:** Each resource is listed with a title that includes a hyperlink for quick access
- **Description:** A brief overview of the resource shares its content and purpose
- **Primary Purpose:** Indicates the main goal of the resource, such as to inform, educate, facilitate, showcase, advocate, evaluate
- **Delivery Format:** Explains the format of the resources including video, case study, preparedness tools, preparedness support services, training module, guidance document and resource hub
- **Sector:** Identifies which sector disability, community, emergency services, government or research leads the resource or practice
- Stage of the Emergency Management Continuum: Specifies whether the resource focuses on preparedness, response or recovery.

A chart (Figure 1) maps the information about disability inclusive emergency management resources. The details on each resource are presented in the succeeding table (Table 1).

Figure 1:

- shows where there is a concentration of resources and where there are gaps
- summarises which sectors are leading the resource/effort, the primary purpose and format of the resource.

The size and colour of the "bubbles" in Figure 1 indicates number of different types of sectors that have contributed to the resource base.

Figure 1 can be used as an interactive and conversational tool to promote cross-sector learning and shared planning. For example,

- View the resources by row to explore:
 - the purpose of the various resource types
 - which sector is leading work to develop the resource/practice
 - the potential use of a resource for different purposes or by different sectors
- View the resources by column to explore:
 - different types of resources/formats available that fulfil a similar purpose
 - where different sectors are focusing their efforts on resource development/practices
- View the resources by sector to explore:
 - how different sectors are working toward disability inclusive disaster risk reduction
 - whether and how different sectors are working together
 - how resources might promote cross sector effort
- Explore gaps and consider:
 - where resources/collaborative efforts are most needed
 - what types of resources are missing (e.g., recovery)

Table 1 allows exploration of the title, primary purpose, resource description and stage of the emergency management continuum covered by the resource (preparedness, response or recovery). The reader is encouraged to access the original resource via the hyperlinks provided.

The Resource Map should be used as part of a comprehensive self-assessment of disability inclusive emergency management as outlined in the Principles and Practical Action Guide.

It is through the collaborative development of practical action plans for disability inclusive emergency management that these tools will be implemented, translated or adapted to different contexts so that they are fit for purpose.

Figure 1. Resource Overview

	Inform	Educate	Facilitate	Showcase	Advocate	Evaluate
Video	73, 75 72, 81 14, 41	124, 125 8,9,52, 53	148	128, 129 108, 109, 115 4,6,7,10,11,12, 19,20,21,22,23, 24,26,56,57,63, 64	68,71, 118 67	
Case study				152 153 33,34,35,36, 37,38,39,40	87	
Preparedness Tool		86	76 146,150, 151 5,13,15,50,51, 54,140,141			

	Inform	Educate	Facilitate	Showcase	Advocate	Evaluate
Preparedness Support/ Service			117, 133 85,97, 98,99 92,93,94, 95,96,126, 130			156,157, 158,159
Webinar/ Training Module/ Program		90 80,82, 83,84 123 2,43,65,69, 89,91,116		88 28,29,30, 31,42		
Research Brief/ Guidance Document	161 49,58,59, 60,61,62, 160	77	55		119 131,134, 142,143 132 1,3,17,103, 104,105,106	45,46,47



Disability Community Emergency Service Government

Research

Ref	Title of the Resource	Description	PPRR Stage
1	Clearing a Path to full inclusion of people with disability in emergency management policy	 This issues paper was prepared in response to the lived experience and literature presented at the Disability and Disaster Resilience forum hosted by DARU on 27 August 2020 which built a picture of the roadblocks to safety and wellbeing for Australians with disability in emergency management. This issues paper: Brings together lived experience and literature to build a picture of the roadblocks to safety and wellbeing for Australians with disability - Outlines 6 key issues that present barriers to the full inclusion of people with disability in emergency management Puts forward a suite of practical actions that institutions with responsibility for emergency management and other stakeholders can undertake, and shares the evidence and recommendations that can be used by disability advocates and peak organisations to advocate for change toward disability inclusion in disaster risk reduction. 	Preparedness
2	Presentation of the Issues Paper: Clearing a Path to full inclusion of people with disability in emergency management policy	In this webinar, Michelle Villeneuve presents an overview of the DARU issues paper with focus on what actions need to be taken by individuals and community organisations, and supported at all levels of government.	Preparedness
3	Local Emergency Management Guidelines for DIDRR in NSW	These guidelines are for local emergency managers and disability support providers to understand Disability Inclusive Disaster Risk Reduction (DIDRR) principles and suggest practical activities to engage the community in building resilience. There are barriers to people with disability participating in emergency preparedness activities. These guidelines support local emergency managers and disability support providers to overcome those barriers.	Preparedness
4	Disability Inclusive Disaster Preparedness: Enabling Local Community Resilience Through Collaboration	This video provides an introduction to disability-inclusive disaster risk reduction (DIDRR) and shares what people can do to become more prepared for emergencies. Different stakeholders also share how they are engaging in DIDRR.	Preparedness
5	Person-Centred Emergency Preparedness User Guide	The Person-Centred Emergency Preparedness (PCEP): A Process Tool and Framework (2018) was designed for use by community health and disability providers to enable emergency preparedness in others. The PCEP can be used to facilitate meaningful conversations with clients in the community that raise awareness about emergency preparedness to: (a) improve emergency preparedness for people with chronic health conditions and disability; (b) reduce negative consequences of disaster triggered by natural hazard emergencies, and (c) improve recovery following a natural hazard event.	Preparedness
6	Video: Functional Capabilities and Support Needs in Emergency Situations	In this video, a client and community health care provider demonstrate PCEP. They engage together in the process to identify Marj's functional capabilities and support needs, first in everyday life, then in the context of a natural hazard emergency.	Preparedness
7	Video: Emergency Preparedness is a process	In this video, a client demonstrates P-CEP as an emergency planning process. John shares specific worries he has in three functional areas: management of health, assistive technology and living situation. He shares the preparedness actions he has taken and his current stage of self-advocacy as he furthers his preparedness plans in collaboration with his disability support provider.	Preparedness
8	Video: Key features of Person-Centred Emergency Preparedness	In this video, research lead, Michelle Villeneuve explains the key features of the PCEP process tool and framework and shares what we learned from field testing this tool together with service providers and their clients.	Preparedness
9	Video: The P-CEP Tool: Explainer	This video provides guidance on P-CEP tool and its use	Preparedness
10	Video: Rebecca shares her P-CEP journey	In this video, Rebecca shares her P-CEP journey, with focus on each step and the actions she has taken to prepare.	Preparedness

Ref	Title of the Resource	Description	PPRR Stage
11	Video: Person-Centred Emergency Preparedness: Building community capacity	This video shares lessons learned from the implementation of P-CEP with Culturally and Linguistically Diverse (CALD) Communities in the Hawkesbury Nepean Valley.	Preparedness
12	Video: Person-Centred Emergency Preparedness: Individual Planning Conversations	This video shares lessons learned from the implementation of individual P-CEP planning conversations with Culturally and Linguistically Diverse (CALD) Communities in the Hawkesbury Nepean Valley.	Preparedness
13	Community Centred Emergency Preparedness (CCEP) Facilitator Guide	This guide uses the Person-Centred Emergency Preparedness (PCEP) framework as a foundational tool to facilitate emergency preparedness meetings with social housing tenants in a group setting. The Guide could be adapted for other community settings with locally specific environmental hazards.	Preparedness
14	Video: Person-Centred Emergency Preparedness Toolkit Launch 2018	In this video, Minister Troy Grant and Disability Discrimination Commissioner Alistair McEwan launch the P-CEP.	Preparedness
15	Person-Centred Emergency Preparedness (P-CEP) Workbook	The Person-Centred Emergency Preparedness (P-CEP) Workbook is part of a growing suite of tools developed to enable people with disability to make emergency preparedness plans that are tailored to their individual support needs. It outlines four steps to increase emergency preparedness. Each step provides information, resources and guidance to get the emergency preparedness conversation started. Each planning conversation results in self-assessment and actions to increase personal emergency preparedness. People with disability can use this P-CEP Workbook to tailor emergency preparedness planning to their support needs – so they know how they will act together with their support network in an emergency.	Preparedness
16	Disability Inclusive and Disaster Resilient Queensland Communities (QLD DIDRR) - Project Overview	This document provides an overview of the Disability inclusive & Disaster-resilient Queensland Communities project that focused on developing DIDRR in Queensland communities through cross- sector collaboration. It provides quick access to tools that enable the advancement of DIDRR practices at the local community level.	Preparedness
17	QLD DIDRR Framework and Toolkit	The DIDRR Framework and Toolkit provides a roadmap for people with disability, community and disability support services and local disaster management to work together to co-design DIDRR innovations, implement and evaluate their impact on decreasing risk and increasing the resilience of people with disability to disaster. Practice tips and examples help collaborators get started.	Preparedness
18	DIDRR Resource Library	A companion resource to the QLD DIDRR Framework and Toolkit, this Resource Library provides quick access to tool that enable advancement of DIDRR practices at the local community level.	Preparedness
19	Video: Person-Centred Emergency Preparedness (P-CEP) Peer Leadership (Closed Captioned Version)	P-CEP puts people with disability and their support needs at the centre of development and change toward disability inclusive emergency planning. The P-CEP Peer Leadership Program adopted a transformational leadership approach to enabling personal emergency preparedness in others through peer support groups and individual mentoring. This video shows peer leaders with disability leading change toward disability inclusive emergency planning at the individual and community level. Includes: Closed Captioned version; Auslan Interpreted version; Transcript	Preparedness
20	Video: Person-Centred Emergency Preparedness (P-CEP) Peer Leadership (Auslan Version)	P-CEP puts people with disability and their support needs at the centre of development and change toward disability inclusive emergency planning. The P-CEP Peer Leadership Program adopted a transformational leadership approach to enabling personal emergency preparedness in others through peer support groups and individual mentoring. This video shows peer leaders with disability leading change toward disability inclusive emergency planning at the individual and community level. Includes: Auslan Interpreted version; Transcript	Preparedness

Ref	Title of the Resource	Description	PPRR Stage
21	Video: Making Person-Centred Emergency Preparedness Plans (Closed Captioned version)	Being prepared for disasters can reduce the loss of life, property and possessions. We all need to be ready and know what to do. People with disability may need extra support, resources and advocacy to enable their preparedness. This video shows the personal emergency preparedness journey from the perspective of people with disability as they make plans tailored to their support needs and communicate plans with their support network – so they know how they will act together in an emergency. Includes: Closed Captioned version; Transcript	Preparedness
22	Making Person-Centred Emergency Preparedness Plans (Auslan version)	Being prepared for disasters can reduce the loss of life, property and possessions. We all need to be ready and know what to do. People with disability may need extra support, resources and advocacy to enable their preparedness. This video shows the personal emergency preparedness journey from the perspective of people with disability as they make plans tailored to their support needs and communicate plans with their support network – so they know how they will act together in an emergency. Includes: Auslan Interpreted version; Transcript.	Preparedness
23	How to be a Person-Centred Emergency Preparedness (P-CEP) Conversation Partner (Closed Captioned version)	People with disability are the experts in their lives and emergency planning needs to start with them. This video shares how the four P-CEP steps guide personal emergency planning in partnership with people with disability. Enablement strategies at each P-CEP step are used to match emergency planning to the supports people need for their health and safety in emergencies. P-CEP contributes to disability inclusive emergency planning at the community level by removing gaps through collaborative action. Includes: Closed Captioned version; Transcript	Preparedness
24	How to be a Person-Centred Emergency Preparedness (P-CEP) Conversation Partner (Auslan Version)	People with disability are the experts in their lives and emergency planning needs to start with them. This video shares how the four P-CEP steps guide personal emergency planning in partnership with people with disability. Enablement strategies at each P-CEP step are used to match emergency planning to the supports people need for their health and safety in emergencies. P-CEP contributes to disability inclusive emergency planning at the community level by removing gaps through collaborative action. Includes: Auslan Interpreted version; Transcript	Preparedness
25	Disability Inclusion for Emergency Managers (Closed Captioned version)	Local governments know their communities and the risks they face. They make emergency plans that keep the whole community safe when disasters strike. This video shares the role of local government in building capability and resilience through inclusive emergency planning that puts people with disability and their support needs at the centre of emergency management and disaster recovery planning.	Preparedness
26	Disability Inclusion for Emergency Managers (Auslan Version)	Local governments know their communities and the risks they face. They make emergency plans that keep the whole community safe when disasters strike. This video shares the role of local government in building capability and resilience through inclusive emergency planning that puts people with disability and their support needs at the centre of emergency management and disaster recovery planning.	Preparedness
27	QLD DIDRR Four Part Webinar Series - Overview	This webinar series is for people with disability, community, health and disability service providers, government and emergency services personnel who want to develop their capability to work together to ensure the safety and well-being of people with disability before, during and after disaster. Enhance your professional development and contributions to DIDRR through four full-length webinars. Chapters support easy navigation to information, resources and good practice examples. Jump forward and back to learn more or re-visit sections of each webinar. All at your own pace. Join our host, Belinda Drew, Chief Executive Officer, Community Services Industry Alliance, in conversations with leaders from the disability, community, emergency, research and government sectors. Together they share: expertise and passion for disability inclusion and disaster risk reduction; and tools, resources and tips that you can use to get started. Conversations inspire best practice and share lessons for: person-centred emergency preparedness, business continuity planning for the disability and community service sector, and local government leadership, support and coordination in emergency management and disaster recovery planning.	Preparedness
28	P-CEP Toolkit (Webinar 1)	Person-Centred Emergency Preparedness (P-CEP) is an approach to emergency preparedness that puts people with disability and their support needs at the centre of emergency planning. This webinar shares an innovative P-CEP Peer Leadership program and discusses key ingredients of person- centred planning through the lived experience of disability advocates.	Preparedness

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29	Organisational Preparedness: Preparing for service continuity in disaster (Webinar 2)	Disability and community service organisations have a duty of care to both their staff and the people they support before, during and after a disaster. This webinar brings Business Continuity Planning (BCP) to life through good practice examples of all-hazards preparedness planning. Tools and resources are shared so that community and disability organisations can get started.	Preparedness
30	Roles of community and disability service providers in DIDRR (Webinar 3)	Good practice examples show how to increase individual and community resilience where you live, work and play. This webinar combines research evidence and practice insights to elaborate the role and capacity of community and disability service providers enabling preparedness and leading community-based inclusive response and recovery.	Preparedness
31	People-centred approaches to community-level DIDRR (Webinar 4)	How do local government and emergency personnel apply person-centred approaches to ensure whole- of-community disaster risk reduction? This webinar explores the role of collaboration in making sure that people with disability and their support needs are at the centre of local emergency management planning and disaster recovery.	Preparedness
32	QLD DIDRR Case Study Series: Disability Inclusive Disaster Risk Reduction in Action - Overview	Everybody can do their part to make sure people with disability and their support needs are at the centre of emergency planning. This 8 part case study series shows what that looks like from the perspective of different stakeholders.	Preparedness
33	Community Connection in Townsville	Community Connection's frontline support workers worked with clients and their families to develop an emergency response plan covering three phases: • What clients and staff should do prior to an emergency? • What supports and actions are needed to stay safe during an emergency? • What actions and supports are needed after a disaster?	Preparedness
34	Care Goondiwindi	Care Goondiwindi developed comprehensive person-centred emergency preparedness plans with the people they support and then used what they learned to make sure that the support needs of people with disability were represented in the Local Disaster Management Plan.	Preparedness
35	MADEC in Mackay	MADEC engages in person-centred emergency preparedness planning with clients who have severe and profound disabilities to make sure that the planning process is meaningful to each individual and tailored to their intellectual, emotional and psychological needs and capabilities.	Preparedness
36	P-CEP Peer Leadership Program	Queenslanders with Disability Network (QDN) Peer Leaders are people with disability, each with different support needs and life circumstances. Many identify as community leaders and disability advocates. QDN showed the power of peers leading person centred emergency preparedness and the contributions they made toward disability inclusive disaster risk reduction in Queensland communities.	Preparedness
37	Enabling Preparedness through Peer Support and Mentoring	Peer Leaders used a transformational leadership approach to inspire person-centred emergency preparedness planning through peer support groups and individual mentoring.	Preparedness
38	Hot Topics Peer Support Group	Hot Topics is a peer group run by and for people with intellectual disability. They made emergency preparedness a hot topic. They learned and worked together to develop risk awareness and preparedness actions to increase personal safety in emergencies.	Preparedness
39	Rockhampton's Inclusive Risk Assessment	Rockhampton Regional Council showed that there are parallels between personal emergency preparedness and community-level emergency management. Both require identification of capabilities and extra supports needed in emergencies. This is an important part of risk assessment and preparedness planning.	Preparedness
40	Listening and Learning in Ipswich	Ipswich Council engaged in a series of action steps to increase disability inclusion in their emergency management planning processes and practice. The outcome was mutual learning and capacity building for all.	Preparedness

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41	P-CEP Education and Peer Leadership Program in Victoria	With support from the Victorian Government Department of Families, Fairness and Housing, Gippsland Disability Advocacy Inc (GDAI) and Victorian Advocacy League of People with Disability (VALID) partnered with The University of Sydney to bring the P-CEP Education and Peer Leadership program to Gippsland, Victoria. This video summarises key elements, objectives and outcomes of this partnership.	Preparedness
42	P-CEP in Action	In this webinar, guest speakers who represent the disability, community and emergency sectors share their lived and personal experience applying P-CEP to their own lives and/or within their professional roles.	Preparedness
43	P-CEP for Providers	Person-Centred Emergency Preparedness (P-CEP): A primer for service providers. Find out more about the role that community and disability service providers and advocates plan in Person-Centred Emergency Preparedness	Preparedness
44	QLD DIDRR Three Research in Brief Series - Overview	This document provides an overview of, and quick access to 3 research briefs about participatory action research to advance DIDRR in Australia.	Preparedness
45	P-CEP: An enablement framework for service providers	Some people with disability need extra support, resources or advocacy to prepare for emergencies. One way of providing that support is to leverage the roles of service providers who have routine interactions with people with disability and carers. However, community, health and disability organisations are often not adequately prepared for emergencies themselves, nor integrated into emergency planning. In this research, we conducted an international scoping study and Queensland-based interviews to learn what service providers had to say about their role, responsibilities and contributions to emergency planning with the people they support.	Preparedness
46	P-CEP: Actions by People with Disability	Researchers from The University of Sydney partnered with the Queenslanders with Disability Network (QDN) to develop their role and capacity to lead change toward more inclusive approaches to disaster risk reduction. We drew on QDN's existing peer support networks to develop capability in peer leaders to increase their personal emergency preparedness and raise awareness and preparedness in others. The research aim was to understand the contribution of the P-CEP Peer Leadership Program to enabling peer leaders and the people they support to develop personal emergency plans tailored to their support needs and situation.	Preparedness
47	DIDRR in Action: Taking disability out of the too hard basket	DIDRR requires emergency personnel to work together with people with disability and the services that support them to identify and remove barriers that increase disaster risk for people with disability in emergencies. In this research, we conducted interviews with emergency managers and emergency services personnel to understand how they view their role and contributions to DIDRR, what opportunities they envision for future DIDRR development, and what tools and training they need to contribute to DIDRR in the future.	Preparedness
48	P-CEP Resource Package	This scroll down section of the Collaborating4Inclusion website houses many resources related to the implementation of P-CEP by multiple stakeholders.	Preparedness
49	P-CEP: What is it?	Infographic overviews P-CEP components, principles and action steps.	Preparedness
50	Start a P-CEP Conversation Today A5 Postcard	A5 Card with link to the P-CEP Workbook. Designed for use by government and emergency services in their community engagement with people who need emergency plans tailored to their support needs and situation	Preparedness
51	The Person-Centred Emergency Preparedness (P-CEP) Workbook: Overview	This infographic visually overviews two, key elements of the P-CEP Framework (1) The Capability Wheel and (2) The 4-action steps to preparedness.	Preparedness
52	Introduction to the P-CEP Capability Wheel	In this video, Peter Tully, Disability Advocate, introduces the Capability Wheel.	Preparedness
53	Overview of the 4 step P-CEP Process	In this video, Michelle Villeneuve overviews the 4 action steps to preparedness from the P-CEP framework and why they are so critical.	Preparedness

Ref	Title of the Resource	Description	PPRR Stage
54	Start a P-CEP Conversation Today A3 Poster	A3 Poster with link to P-CEP Workbook Designed for use by community, health, disability services and government to put up anywhere there is a waiting room where people with disability and other at-risk groups will be able to see it.	Preparedness
55	How to be a person-centred conversation partner at every step of P-CEP	This infographic presents person-centred tips and strategies that can be used to support P-CEP facilitation.	Preparedness
56	Local Council Perspective on DIDRR	Video-based case study of Mackay Regional Council experience rolling out P-CEP in Mackay region	Preparedness
57	Rebecca shares her P-CEP journey	Video-based case study of person with disability tailoring preparedness to their support needs using P-CEP	Preparedness
58	Nobody checked on us: What people with disability told us about their experiences of disasters and emergencies	Article in The Conversation	Response
59	Three things we can do now to help people with disability prepare for disaster	Article in The Conversation	Preparedness
60	Floods can worsen inequality. Here are 4 ways we can ensure people with disabilities aren't left behind	Article in The Conversation	Preparedness
61	Homeless and looking for help - why people with disability and their carers fare worse after floods	Article in The Conversation	Preparedness
62	People with disability should be included as equal partners in disaster planning	Article in The Conversation	Preparedness
63	Role of Government and Emergency Personnel in P-CEP and DIDRR	In this video, Local Government Association of QLD and QFES personnel talk about the value and importance of P-CEP in emergency management	Preparedness
64	P-CEP Peer Leadership	In this video, QDN Peer Leaders explain what P-CEP Peer Leadership is and why it is important	Preparedness
65	Leave Nobody Behind: A research project to better assist people living with a disability in disasters (Auslan Interpreted)	During this webinar, facilitator and researcher Associate Professor Michelle Villeneuve showcases the benefits and opportunities derived from local-level collaboration between emergency managers and people living with a disability to facilitate emergency preparedness.	Preparedness
6	ACT: A Collaborative Toolkit	Strengthening the emergency preparedness of vulnerable older people. The ACT Toolkit was based on the P-CEP User Guide with a specific focus on 5 steps to emergency preparedness (1) know your local hazard risk; (2) make a plan; (3) get your home ready; (4) be aware; and (5) look out for each other. Following the same approach as P-CEP, the ACT Toolkit advocates a conversational approach between meals on wheels staff/volunteers and people (elderly and with disability) receiving a meal delivery. The kit includes four components: (1) what is it; (2) introduction video; (3) toolkit elements; and (4) resources and training materials. The resource was a collaboration between Meals on Wheels, Fire and Rescue NSW, NSW SES, NSW RFS and Local Government.	Preparedness
67	Protecting people with disability from fire	Fire and Rescue NSW produced a video to showcase how they are working in partnership with people with different function-based support needs to help them know what to do to prevent fires from starting and how to respond in the event of a house or building fire.	Preparedness
68	Ask me what I need – Autism Awareness Training Video for Emergency Services	A video for emergency services that shares the perspectives of people with Autism and emergency personnel reflecting on what people with Autism need in emergencies.	Response

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70	P-CEP in Mackay	Mackay Regional Council partnership with the Queensland Government Disability Inclusive and Disaster Resilient Queensland Communities Project (2019 – 2021). An interactive timeline featuring multi-stakeholder perspectives on how Mackay Regional Council responded to the disproportionate risk for people with disabilities in disasters. The timeline shows one Council's journey, their adoption of the P-CEP framework and toolkit, and showcases stories of the learning and capacity development of multiple stakeholders throughout their journey toward embedding person-centred emergency preparedness principles into community-level action and change.	Preparedness
71	"Disempowering"	In this video, Gary Matthews recounts his experience of evacuation during the 2008 floods.	Response
72	Sven Diga and Carla Adams - "It blew my mind"	In this video, Sven Diga and Carla Adams from Queensland Fire and Emergency Services have been inspired by Gary's story and P-CEP to explore how they can be more prepared to assist people with disability.	Preparedness
73	Karen Bonham - "A disaster is an emergency without a plan"	In this video, Community Development Coordinator, Karen Bonham from MADEC Mackay, discusses how embedding P-CEP is enabling emergency planning that is tailored to the people they support.	Preparedness
74	Kimberly Lehto Head - "I think this might be beneficial to you"	In this video, Kimberly Lehto Head discusses their plans to bring P-CEP support to libraries.	Preparedness
75	Gary Matthews - "People are more prepared"	In this video, Gary Matthews shares his experience working with a P-CEP Peer Facilitator from Queenslanders with Disability Network, to become more prepared.	Preparedness
76	<u>l'm okay</u>	Physical Disability Council of NSW put together a preparedness tool for people with physical disabilities. It has three components (1) Why be emergency ready?; (2) Action plan steps; and (3) Tools and Resources.	Preparedness
77	Floods and other emergencies can be extra tough for people with dementia and their carers. Here's how to help	The Conversation article describes Dementia Australia's 7 tips every carer can use to support people living with demential in emergencies.	Preparedness
78	Bushfire recourses for Victorians with disability	Thousands of people have been impacted, including many disabled people, by the bushfires burning throughout Victoria and the rest of the country. The disability community can be particularly vulnerable during bushfires due to a lack of accessible information, emergency housing, vital equipment and many other factors. Youth Advocacy Victoria have compiled some useful resources for disabled Victorians who are impacted by the bushfires. Some really helpful information includes accessible accommodation and accessible guides for staying safe in a bushfire.	Preparedness
79	Country Fire Authority (CFA) E-Learning	The Country Fire Authority (CFA) has developed a range of e-learning modules and resources to provide education about how to prepare for bushfires.	Preparedness
80	Prevent, Detect, Escape (CFA E-Learning Module)	This learning module is recommended for individuals at higher risk from fire, carers, support workers, service providers, others delivering in-home support. It covers three topics: (1) Prevent - reduce the chance of a fire starting (2) Detect - having working smoke alarms (3) Escape - making a plan that is right for you. It takes 30-40 minutes to complete.	Preparedness
81	Prevent, Detect, Escape: Home Fire Safety for people at higher risk	In this video, Jeanette, a wheelchair user, talks about her experience completing the Prevent, Detect, Escape Home Fire Safety module and her personal fire safety journey.	Preparedness
82	Bushfire Safety for Workers	This learning module is recommended for any person who works in a high bushfire risk area over summer. It covers four key topics: (1) Your Risk (2) Prepare (3) Drive (4) Survive. It takes about 1 hour to complete.	Preparedness

Ref	Title of the Resource	Description	PPRR Stage
83	Bushfire Planning: How to support your clients (CFA E- Learning Module)	This learning module is aimed at people in the community and social services sector or health sector who deliver in home supports. It is intended to help you learn how to support your clients with bushfire planning. It covers 7 topics: (1) Who needs to be prepared (2) Your role is important (3) Start the conversation (4) Build the plan (5) Clients who choose to stay (6) Making it all work (7) Resources at your fingertips. It takes about 1 hour to complete.	Preparedness
84	Bushfire Planning: You and the person you care for	This learning module is intended to support people who are caring for others living in high bushfire risk areas. It is relevant to anyone who provides unpaid care or support to family members and/or friends with a disability, mental illness, chronic health issue or age-related condition. It covers 7 topics: (1) Who needs to be prepared (2) Your role is important (3) Start the conversation (4) Build the plan (5) Clients who choose to stay (6) Making it all work (7) Resources at your fingertips. It takes about an hour to complete.	Preparedness
85	Emergency Planning Advice Service (EPAS)	EPAS was developed by CFA in partnership with Red Cross and Local Councils to support tailored emergency preparedness to people at greatest bushfire risk. EPAS is a vehicle for the delivery of P-CEP. It has been pilot tested in three Victorian Local Government Areas and evaluated (developmental, early implementation, and case study examination of multi-stakeholder experience including impact on service recipients with disability and chronic conditions). Program improvements are being integrated into the next iteration of the EPAS program. CFA are working to embed the P-CEP methodology into all of their community engagement and risk awareness programs.	Preparedness
86	Ember Preparedness Tools to help you in an emergency	Flagstaff, a disability organisation, received Resilience funding to develop tools to help emergency personnel communicate with non-verbal individuals during an emergency including communication boards and a non-verbal communication app. Australian native characters are used as calming narrators and guides on the planning process through animations and storytelling. Easy English and Braille checklists and information is also available. They also created an app that acts as a resource hub to help with making a preparedness plan.	Preparedness
87	Disability meets disaster	Disasters amplify the existing fault lines already experienced by people with disability to live an ordinary life. The best way to truly understand the impact of disasters on people with disability is to hear their stories first hand. This video shares the experiences of Mark, Tim and James in the midst of 2020's disasters.	Preparedness
88	Preparing Vulnerable People Project & Person Centred Risk Assessment	The Person-Centred Emergency Preparedness framework is being used to inform the 'Preparing Vulnerable People' project at the CFA. The resources that have been developed as part of the project recognise that people with disability are in the best position to plan for their own safety in the event of a bushfire, because they know what they are able to do for themselves and what assistance is needed before, during and after an emergency. Angela Cook, Project Manager, Community Engagement from the Country Fire Authority shares details of the project, the current resources available and the plans for trialling the approach over the coming bushfire season. Transcript available.	Preparedness
89	Disability Inclusive Disaster Preparedness	Emergency management is complicated and is usually divided into planning, response and recovery. The planning phase is crucial in order to identify the risks, who is more vulnerable to those risks and develop a plan of action for when the disaster strikes to stay safe. Associate Professor Michelle Villeneuve, Centre for Disability Research and Policy, University of Sydney, led the DISABILITY INCLUSIVE DISASTER PREPAREDNESS IN NSW project. In this webinar, she outlines the key findings and steps to making a disaster management plan that is truly inclusive of people with disability. Transcript available	Preparedness

Ref	Title of the Resource	Description	PPRR Stage
90	Bridging the gaps and playing safe in crisis	People with disability have the right to be supported and stay safe through disasters just like everyone else. This panel session distilled the issues and failures that have been identified in this year of disasters, and then moved the focus to finding practical solutions to make crisis management inclusive. Where are the gaps between the policy framework and protections and the lived experience and what needs to happen to close the gap in the future? How do we ensure that everyone has access to the supports they need to stay safe? Bridget Tehan is the Policy Advisor Emergency Management at VCOSS and she facilitated this discussion with her guests: Christina Ryan, CEO, Disability Leadership Institute Adrian Terranova, Executive Officer, Gippsland Disability Advocacy Inc. Michele Watson, Coordinator for Community Programs, Aged & Disability Services and Deputy Municipal Recovery Manager at Yarra City Council Angela Cook, Project Manager, Community Engagement, Country Fire Authority Transcript available	Preparedness
91	P-CEP Certificate Course	Education in Person-Centred Emergency Preparedness is offered through the Centre for Continuing Education at The University of Sydney, in the form of an online Certificate course. Six self-paced learning modules and online interactive workshops equip learners with the necessary background knowledge and facilitation skills to implement P-CEP within their existing roles and communities. Learning consists of approximately 15 hours over 4 weeks. Learners are required to read content, watch videos and reflect on their learning through discussion board posts. At the end of the course, learners complete an ungraded assignment that asks them to create an Implementation Plan for P-CEP. Learners have the opportunity to meet others in their cohort on two occasions during their 4-week access period to the course. This provides another opportunity to connect with, practice facilitation and discuss implementation with other learners. The course is currently offered for free, with access managed by an expression of interest process. Target learners: - Community, health and disability service providers - People with disability, representatives and advocates - Emergency services staff and volunteers - Council community engagement and emergency management - staff, community resilience and disaster recovery workers	Preparedness
92	Be Ready Program - Belong Blue Mountains	The Be Ready Team are here to help you be better prepared for emergencies. Our goal is to increase your emergency preparedness incrementally and ensure you and your support network are aware, capable and prepared. We are here to help you develop a Person-Centred Emergency Preparedness Plan (P-CEP) that is tailored to your individual needs and capabilities. We will help you to identify your strengths and support needs in everyday life. We will help you learn about your disaster risk and the emergency management arrangements in your community. We will be with you as you plan for how you will manage your support needs in an emergency, identify and address gaps in your plan and how you will communicate your plan with the people in your support network. We will assist you to develop an Action Plan of steps you will take to be more prepared and check in with you regularly to see how you are travelling with getting ready and practicing your plan."	Preparedness
93	Person-Centred Emergency Preparedness (P-CEP) Facilitation - Peppercorn Services	The team at Peppercorn have been trained by Michelle Villeneuve, Associate Professor at the Centre for Disability Research and Policy, University of Sydney. Peppercorn, supported by Michelle and her team, are collaborating to roll out Person- Centred Emergency Preparedness within the Hawkesbury.	Preparedness
94	Greater Hunter P-CEP Network	In this webinar, Heidi Chappelow, Co-founder of P-CEP Connect Greater Hunter Region talks about the multi-stakeholder Community of Practice designed to support people to develop Person-Centred Emergency Preparedness (P-CEP) plans and identify gaps that increase disaster risk.	Preparedness

Ref	Title of the Resource	Description	PPRR Stage
95	St Vincent De Paul Society Bushfire Recovery and Community Development Program	Vinnies has partnered with the University of Sydney to support vulnerable people in bushfire-affected areas in Northern NSW to develop a personalised and tailored emergency plan, using P-CEP. In this webinar, John Fenech, Bushfire Recovery Manager explains their preparedness support initiative.	Preparedness
96	<u>Heads Up for Fire or Any Emergency (HUFF)</u>	Championed by Blackheath Area Neighbourhood Centre, HUFF aims to ensure the well-being of people within the communities of Blackheath, Medlow Bath and Mt Victoria in the event of bushfires and other extreme weather events. Residents in the upper Blue Mountains are encouraged to participate at a neighbourhood level to actively reduce risk and manage threats to their safety prior to an emergency event. The basic aim of HUFF is to encourage neighbours to get to know one another so that people feel more connected and better prepared for emergencies. Ideally, each street would have a volunteer HUFF Facilitator, who is willing to facilitate informal connections with neighbours and act as a conduit of information prior to and during an event. HUFF Facilitators are supported by the HUFF Coordinator who will provide free training and information such as: Creating a bushfire plan Knowing how to access services such as AIDER (Assist Infirm, Disabled and Elderly Residents). Understanding what specific risks might affect their neighbourhood.	Preparedness
97	AIDER Program	The AIDER (Assist Infirm, Disabled and Elderly Residents) program is initiative of the Rural Fire Service, NSW. It is a free, one-off service which supports some of our most at-risk community members. The program helps people live more safely and confidently in their home in areas where bush fires may start. The AIDER program is designed for people who have limited domestic support available from family, relatives, friends or other services. This could include older people, people living with a disability, and people who are already receiving community assistance and services. Their property must also be on bush fire prone land (land that can support a bush fire or be subject to bush fire attack). Services can include: clearing gutters, thinning vegetation, trimming branches and mowing long grass.	Preparedness
98	Support for At Risk Communities	At DFES, we recognise that agencies play an important role in linking their staff and clients with safety information and assisting them to be better prepared for bushfire. The At Risk Communities Program assists agencies to improve their bushfire emergency management planning as well as assisting their staff and clients to keep themselves safe during an emergency situation. The Program provides resources, tools and information to support agencies and their staff in bushfire emergency planning. It includes: information to assist agencies to adopt and embed policies and procedures for bushfire planning and response; resources for staff to better understand their risks, the role they can play in emergency management and what to do before, during and after a bushfire plan with their family, friends or personal support networks.	Preparedness
99	Home Fire Safety Visit Program	Fire and Rescue NSW offers a Home Fire Safety Visit Program. During your Safety Visit, firefighters attend your home and check that you have working smoke alarms, that they are in good working condition, and are installed in suitable areas. If you do not have one, firefighters will install a long-life battery-powered smoke alarm as well as replace existing smoke alarm batteries all at no cost. With your permission, firefighters will also ask you to show us around your home and property. This will allow us to give you personalised fire safety information Target Audience: Over 65's. Those who live alone. People with limited mobility, hearing impairments or vision impairments. Residents who are supported by carers, family and friends. And anyone with English as a second language.	Preparedness

Ref	Title of the Resource	Description	PPRR Stage
100	Carer Gateway - Planning for emergencies page	The Planning for emergencies page of Carer Gateway houses numerous resources that can be utilised by carers to plan for emergencies. Resources include templates to document care needs and an emergency care plan.	Preparedness
101	Prepare for Disaster with Disability	The GetReady Queensland website has a section focussed on Disaster Preparedness for People with Disability. It contains several resources, including videos, advice and community stories to assist people to become more prepared.	Preparedness
102	Disability Inclusive Emergency Planning (DIEP)	DIEP activates inclusive community-led preparedness actions of multiple stakeholders that focus on pre-planning for the extra support needs of people with disability in emergencies, and building community willingness and capability to share responsibility for the organisation and delivery of supports, so that nobody is left behind. This section of the Collaborating 4 Inclusion website houses resources and reports related to DIEP events led by the University of Sydney in collaboration with local government areas in QLD, VIC and NSW.	Preparedness
103	Disability Inclusive Disaster Risk Reduction: Stakeholder Consultation Report – Brisbane	This report documents findings of a facilitated inclusive community consultation process with stakeholders from the disability, community, health care, emergency management and government sectors on the topic of Disability Inclusive Disaster Risk Reduction (DIDRR). Findings reported here contribute understanding about local knowledge, resources, community context, needs and possibilities for developing collaborative DIDRR practices in Queensland communities from the perspective of stakeholders who participated in the Brisbane consultations. This report is one component of a much larger project that aims to co-design and test a Queensland DIDRR Framework and Toolkit.	All Stages
104	Disability Inclusive Disaster Risk Reduction: Stakeholder Consultation Report – Townsville	This report documents findings of a facilitated inclusive community consultation process with stakeholders from the disability, community, health care, emergency management and government sectors on the topic of Disability Inclusive Disaster Risk Reduction (DIDRR). Findings reported here contribute understanding about local knowledge, resources, community context, needs and possibilities for developing collaborative DIDRR practices in Queensland communities from the perspective of stakeholders who participated in the Townsville consultations. This report is one component of a much larger project that aims to co-design and test a Queensland DIDRR Framework and Toolkit.	All Stages
105	Disability Inclusive Disaster Risk Reduction: Stakeholder Consultation Report – Ipswich and Surrounds	This report documents findings of a facilitated inclusive community consultation process with stakeholders from the disability, community, health care, emergency management and government sectors on the topic of Disability Inclusive Disaster Risk Reduction (DIDRR). Findings reported here contribute understanding about local knowledge, resources, community context, needs and possibilities for developing collaborative DIDRR practices in Queensland communities from the perspective of stakeholders who participated in the Townsville consultations. This report is one component of a much larger project that aims to co-design and test a Queensland DIDRR Framework and Toolkit.	All Stages
106	Disability Inclusive Disaster Risk Reduction: Stakeholder Consultation Report – Rockhampton and Surrounds	This report documents findings of a facilitated inclusive community consultation process with stakeholders from the disability, community, health care, emergency management and government sectors on the topic of Disability Inclusive Disaster Risk Reduction (DIDRR). Findings reported here contribute understanding about local knowledge, resources, community context, needs and possibilities for developing collaborative DIDRR practices in Queensland communities from the perspective of stakeholders who participated in the Rockhampton consultations. This report is one component of a much larger project that aims to co-design and test a Queensland DIDRR Framework and Toolkit.	All Stages

Ref	Title of the Resource	Description	PPRR Stage
107	Disability Inclusive Disaster Risk Reduction Stakeholder Consultation: Process Evaluation Report	This report documents the process evaluation of seven facilitated inclusive community consultations with stakeholders from the disability, community, health care, emergency management and government sectors. Stakeholders in four Local Government Areas (LGAs) were consulted on the topic of Disability Inclusive Disaster Risk Reduction (DIDRR). Participating LGAs included: Brisbane, Townsville, Rockhampton and surrounds, and Ipswich and Surrounds. Findings reported here share how the process enabled inclusive community engagement and fostered shared learning about DIDRR among participating stakeholders	All Stages
108	Get Ready Queensland Conversations with Deaf Services Part 1: Lessons learned from speaking with the deaf community about their needs in emergencies and what has been working well.	Cairns Regional Council has been working with their deaf community. The goal of this is to find better ways to help deaf people get better information during a disaster. They have worked to make emergency alerts that are more helpful to the deaf community. This will make sure that important information reaches this part of the community. Sioux Campbell is from Cairns Regional Council. In the video below, she sat down with Sue Frank and Wayne Reynolds from Deaf Services Queensland. See how they have made disaster information more accessible for deaf people. In Part 1, hear about the lessons learned from speaking with the deaf community. They talk about the needs of the deaf community and what has been working well. First Nations community members with hearing impairments are also involved.	Preparedness
109	Get Ready Queensland Conversations with Deaf Services Part 2: How changing messages can help the deaf community in emergencies	In Part 2, hear about some challenges deaf people are facing. The panel talks about how changing messages can help the deaf community. Learn about how this is happening in Cairns.	Preparedness
110	IDEAS disability information	IDEAS is a national organisation whose purpose is to provide access to independent information and opportunities for people with disabilities, their supporters and the community to reach their full potential. IDEAS has compiled several resources related to emergency preparedness, response and recovery.	Preparedness
111	Bushfire resources for Victorians with disability	Youth Advocacy Disability Services compiled resources to help youth with disability to get ready for bushfire. Resources help to tailor preparedness for bushfire and its impact (e.g., smoke inhalation) for Victorians with disability. The resource includes accessible preparedness guides.	Preparedness
112	Disaster Preparedness Information for People with Disability in Southern Downs	Southern Downs Regional Council shares tools and resources for Person-Centred Emergency Preparedness with people with disability and carers who may need support to tailor preparedness to their support needs and situation. There are resources for people who are Deaf/Hard of Hearing, Blind, People with Disabilities and Carers.	Preparedness
113	Person-Centred Emergency Preparedness in Rockhampton	Rockhampton Regional Council shares tools and resources on their website for Person-Centred Emergency Preparedness with people with disability and carers who may need support to tailor preparedness to their support needs and situation.	Preparedness
114	Disaster Preparedness and Response for People with Disability in Moreton Bay	Moreton Bay Regional Council shares tools and resources for Person-Centred Emergency Preparedness and links visitors to the Queenslanders with Disability P-CEP Peer Leadership Program where people can seek support to tailor emergency preparedness through peer support, workshops and mentoring.	Preparedness
115	Getting to know your neighbour	In this video, Des Ryan shares his story of a cyclone that changed his life for the worse. This video was published by the Queensland Government.	Preparedness

Ref	Title of the Resource	Description	PPRR Stage
116	P-CEP Implementation Webinar	These webinars share preliminary research findings from the Leave Nobody Behind Project, including our progress on learning together across sectors on how to put Person- Centred Emergency Preparedness (P-CEP) into action. They also provide an update on the P-CEP Education Program, including evaluation findings and reach across Australian communities, and experiences of early implementation from trained facilitators.	Preparedness
117	QDN: Get Ready, Plan Ahead Program	QDN Peer Leaders teach P-CEP to raise awareness and increase preparedness. Partnering with council and local emergency services, peer leaders connect people to information they need to be aware of, and help them build capability and preparedness for emergencies.	Preparedness
118	Disaster Preparedness for People with Acquired Brain Injury	As a person with disability, being prepared means that you have thought about the needs you have, and then having a plan about what you will do if faced with a disaster. Brain Injury Matters produced a video to share how people with people with Acquired Brain Injury experienced disaster and what steps are needed to tailor preparedness for emergency situations to the support needs of people with ABI. The website provides information and directs people to planning support information and tools (like the P-CEP and Rediplan) and encourages people with ABI to take their part in being prepared for disasters by making a plan. It also shares information about what to expect after a disaster.	Preparedness
119	Persons with disabilities in situations of risk: A scoping study on Article 11 of the Convention on the Rights of Persons with Disabilities	This scoping report provides insights on how strengthening the connection between disaster risk reduction (DRR) and the Convention on the Rights of Persons with Disabilities (CRPD) could reinforce efforts to enhance the protection of persons with disabilities in disaster risk situations. It looks into article 11 of the CRPD and its focus on the dimensions of disaster risk. Besides providing an overview of how the CRPD with its legal norm-setting and monitoring can enhance disability-inclusive DRR, it also shows how the interlinkage between human rights and DRR has momentum in the United Nations Human Rights related fora (United Nations Human Rights Treaty Bodies and the Human Rights Council (HRC))	Preparedness
120	Disability Advocacy Resource Unit (DARU) Emergency Management Resource Hub	This section of the DARU website houses a range of resources related to emergency management.	All Stages
121	Collaborating4Inclusion	A dynamic website focused on cross-sector collaborative action toward DIDRR development which shares evidence-based and practice informed (co-produced) resources. The website features numerous person-centred and capability focused methods, tools, approaches and policy guidance. Examples include: the Person-Centred Emergency Preparedness Framework and Toolkit (suite of resources); the Queensland Disability Inclusive Disaster Risk Reduction Framework and Toolkit, research briefs, lived experience videos, infographics, frameworks, toolkits and more. The unique feature of this website is that it features emergency personnel working in partnership with people with disability and the services that support them to develop DIDRR at the local community level. The resources contained on the website have won numerous awards and recognition for their contribution to disability inclusive disaster resilience.	Preparedness
122	Disability and Disaster Resources	The Australian Institute for Disaster Resilience (AIDR) Disability has compiled resources on disability and disaster risk reduction into a Resource Library.	All Stages

Ref	Title of the Resource	Description	PPRR Stage
123	Recovery Exercising Toolkit: Coordinating recovery support for people with disability	Now part of the Australian Disaster Resilience Handbook Collection, the aim of this education module is to increase an understanding of the capabilities of people with disability, promote participation of people with disability and learn strategies for disability inclusive emergency planning and recovery. Targeted for emergency management committees/disaster management groups; recovery committees; and disaster management and recovery practitioners. This module will raise awareness of the issues and provide direction and strategies for the development of disability inclusive emergency planning. This module promotes the importance of including people with disability in planning so that their support needs are identified and planned for. Disability inclusive emergency planning aims to: - increase individual preparedness by people with disability in partnership with the services that support them, including government and emergency services; and - support more effective emergency planning, response and recovery practices that increase disaster risks.	Recovery
124	Disability Inclusive Recovery Planning and Arrangements (video)	A companion video that is part of the Training Module on Coordinating recovery support for people with disability. In this video Associate Professor Michelle Villeneuve shares her wisdom on the importance of planning for emergencies with people with disability and the organisations that support them, and the things that are important to consider in planning for recovery. Associate Professor Michelle Villeneuve is Deputy Director, Centre for Disability Research and Policy at The University of Sydney. Michelle's international program of research addresses inequities that people with disability experience in everyday living and situations of natural hazard disaster and other emergencies	Recovery
125	Fundamentals of Community Recovery: Disability Inclusive Recovery Planning and Arrangements	Companion to the AIDR module, Coordinating recovery support for people with disability. In this video Associate Professor Michelle Villeneuve shares her wisdom on the importance of planning for emergencies with people with disability and the organisations that support them, and the things that are important to consider in planning for recovery. Associate Professor Michelle Villeneuve is Deputy Director, Centre for Disability Research and Policy at The University of Sydney. Michelle's international program of research addresses inequities that people with disability experience in everyday living and situations of natural hazard disaster and other emergencies. The video is 6 mins duration.	Recovery
126	Care2Prepare	A project delivered by Carers NSW in partnership with Physical Disability Council of NSW and GoCo. Providing information, education and training, resources and referrals aimed at improving household and community resilience and preparedness and reducing the impact of flood and bushfire. The project focuses on increasing the integration and inclusivity of disaster responses for people with disability, older people, and family and friend carers in the Central Coast, Shoalhaven and Gunnedah regions of NSW.	Preparedness
127	Disaster Planning Resources for Carers	Carers NSW produced a number of resources to support Carers with tailored emergency preparedness planning. When you care for somebody who depends on you, putting your life on hold while you deal with sudden illness, accidents, family troubles or emergencies may not be an option. Having a plan in place can ease worry and stress when unforeseen events do occur. With links to the Carer Gateway, this website has a number of planning tools and resources for Carers to get started including: Emergency Care Plan Template; Handbook; Evacuation Plan; Evacuation Checklist; Go Kit Checklist; video stories	Preparedness

Ref	Title of the Resource	Description	PPRR Stage
128	Disaster Planning Resources for Carers: Bushfire Preparedness Advice from a carer	Companion video to Carers NSW Disaster Planning Resources for Carers, Carers NSW shares Jess' story. Jess is a carer for her partners with chronic health conditions. They live in the Blue Mountains and made a bushfire evacuation plan.	Preparedness
129	Disaster Planning Resources for Carers: Bushfire Preparedness advice from Helen, a social worker with NSW Health	Companion video to Carers NSW Disaster Planning Resources for Carers, Carers NSW shares Helen's story of working in Bushfire Recovery following the 2019-20 Black Summer Bushfires	Preparedness
130	Bushfire Resilience	Led by Habitat for Humanity and focusing on the most vulnerable members of their wider communities, local volunteers help people prepare for bushfires by clearing away potential hazards at properties and shared spaces. Alongside partner organisations, Habitat is also working to help neighbourhoods get together, improve their skills and knowledge, and plan and prepare for bushfires as robust and connected communities.	Preparedness
131	VCOSS: Who's who and what they do Recovering from emergencies and disasters - A stakeholder guide for community organisations	This document is a guide for volunteers and staff of community organisations to: 1 Identify disaster recovery stakeholders working to achieve social outcomes 2 Better understand the various roles and responsibilities in social recovery 3 Confidently explore collaborative opportunities going forward This guide includes information on the emergency management system in Victoria and the key stakeholders involved in social recovery. The importance of identifying existing community strengths and local stakeholders embedded within communities is highlighted. Tips, resource links and case studies provide examples on how to identify and work with stakeholders and build collaborative relationships for better community outcomes.	Recovery
132	SES Diversity & Inclusion (D&I) Strategic Framework	SES developed a D&I Strategic Framework setting out an agency-wide approach that promotes D&I visibility, capability and accountability. This includes establishing an Executive-led Steering Committee to oversee development and implementation of a comprehensive D&I Roadmap, in line with organisational priorities and budget.	All Stages
133	P-CEP Peer Leadership Program	The P-CEP Peer Leadership program adopted a transformational leadership approach to build emergency preparedness in others through peer support and mentoring. P-CEP Peer Leaders are people with disability, who support other people with disability to develop their own emergency preparedness skills. PCEP Peer Leaders have undertaken the P-CEP program, co-designed the P-CEP Workbook and workshops and have been working in their own communities to promote person-centred emergency preparedness. QDN has been working with people with disability in Queensland, New South Wales, South Australia and the Australian Capital Territory to build their leadership skills and capacity to help make their own plan and support others with Person-Centred Emergency Preparedness. P-CEP Peer Leaders raise awareness of needs of all people with disability to their peers, community, service providers and emergency and disaster management teams.	Preparedness
134	Australia's Disability Strategy 2021 - 2031 Health and Well-being Outcomes Framework	Improving emergency service responses for people with disability is a policy priority under the Health and Well-being outcome area.	All Stages
135	Prevention Web	Prevention Web is UNDRR's global knowledge sharing platform for disaster risk reduction and resilience. Prevention Web indexes resources from many international organisations working on DRR and includes resources on DIDRR. Searching can be as simple as entering terms into the search function such as: "disability and disaster" or "Disability Inclusive Disaster Risk Reduction" or "DIDRR".	All Stages

Ref	Title of the Resource	Description	PPRR Stage
136	Ask Source	Ask Source is a global knowledge sharing platform on disability. Ask Source indexes resources from many international organisations with a specific focus on disability. Searching can be as simple as entering terms into the search function such as: "disability and disaster" or "Disability Inclusive Disaster Risk Reduction" or "DIDRR".	All Stages
137	Disability inclusive Disaster Risk Reduction Network (DIDRRN)	DiDRRN is a consortium of like-minded disabled people's organisation (DPOs) and 'mainstream' and disability-focused development and relief organisations. Our collective aim is to secure the active participation, and meaningful contribution, of persons with disabilities in DRR policy and practice post - Sendai Framework for Disaster Risk Reduction. DiDRRN houses resources on disability and disaster.	All Stages
138	For People with a Disability COVID-19 Resources for people with disability, carers and service providers	This website houses resources for people with disability who face greater risk of serious illness from COVID-19. These resources help people with disability, carers and service providers to learn about and take steps to reduce the risks.	All Stages
139	COVID-19 Planning Resource for People with Disability (Australia) - Resource Hub	This section of the Collaborating 4 Inclusion website houses tools and resources relevant to emergency planning to manage the impact of COVID-19. Resources include several different planning guides catered to different contexts and cognitive levels, as well as planning and communication templates.	Preparedness
140	Person-Centred Emergency Preparedness Planning for COVID-19 A GUIDE TO ASSIST YOU TO DEVELOP YOUR OWN EMERGENCY PREPAREDNESS PLAN FOR COVID-19	This planning guide helps people with disability to get the facts about Coronavirus (COVID-19) and make a plan for how they will manage the impact of this situation. This planning guide was developed by researchers at The University of Sydney who lead research on disability inclusive disaster risk reduction. It was developed in partnership with the Queenslanders with Disability Network with funding from the Queensland Government Department of Communities, Disability Services and Seniors. This resource was co-designed with people with disability and their representatives. We collaborated with the Australian Government Department of Health to make this guide nationally relevant – so that all Australians with disability can make a COVID-19 plan that is tailored to their capabilities and support needs. The Australian Government Department of Health supported the translation of this planning guide into an Easy Read format.	Preparedness
141	Your Emergency Plan for COVID-19 A guide to help you make your own plan (Easy Read)	An easy-read version of the Person-Centred Emergency Preparedness Planning Guide for COVID-19.	Preparedness
142	NDIS Practice Standards	The NDIS Practice Standards specify the quality standards to be met by registered NDIS providers to provide supports and services to NDIS participants. The NDIS Practice Standards as supported by Quality Indicators that explicitly address the quality and safety of supports and services expected of a registered NDIS provider. From 15 November 2021, new NDIS Practice Standards and Quality Indicators for emergency and disaster management commenced. Effective emergency and disaster management includes planning to prepare, prevent, manage and respond to emergency and disaster situations whilst mitigating risks to and ensuring continuity of supports that are critical to the health, safety and wellbeing of NDIS participants. Additional amendments were made to Quality Indicators across a range of existing NDIS Practice Standards that are relevant to emergency and disaster management, such as those related to support planning and service agreements.	All Stages
143	SA Health - Power Dependency Strategy	The "SA Health – Power Dependency Strategy" details the guiding principles for SA Health to effectively inform and support people living in the community who are dependent on biomedical devices or oxygen and/or require access to critical pharmaceutical medications during a planned or unplanned power outage.	All Stages
144	Council for Intellectual Disability - Resource Hub	The Council for Intellectual Disability has produced a range of accessible resources that support people with intellectual disability and other cognitive and/or literacy challenges understand their emergency risks and prepare for emergencies.	Preparedness

Ref	Title of the Resource	Description	PPRR Stage
145	Red Cross Resource Hub	The Australian Red Cross has developed a range of resources to help people plan for emergencies.	Preparedness
146	Easy English Redi-Plan	The Redi-Plan is a preparedness tool created by the Australian Red Cross. An easy-read version has been developed to support people who may experience cognitive and/or language challenges.	Preparedness
147	National Auslan Communications for Emergencies - Natural Hazard Emergencies Resource Hub	On this site, you will find a range of accessible resources for Deaf, Deafblind and hard of hearing people to learn and prepare for the most common natural hazards within Australia. This information relates to Australia's most common natural hazards from both national and state perspectives. Each emergency type has corresponding information videos, outlining details about each of the most common natural hazards.	Preparedness
148	RediPlan in Auslan	The Australian Red Cross partnered with the Deaf Society of NSW to create a series of Auslan- interpreted videos about using/creating a Redi Plan.	Preparedness
149	Resilient Community Organisations Resource Hub	Resilient Community Organisations is a toolkit to support community organisations build their resilience to disasters and emergencies. They have published several resources to support community organisations to develop their own disaster resilience plans.	Preparedness
150	Community Services Industry Alliance (CSIA) Disaster Management and Recovery Toolkit	The Disaster Management and Recovery Toolkit includes information, resources and ideas about how community service organisations can achieve business continuity and be ready to assist people and households, at the worst times. It includes advice on how to: (1) Lead your business continuity planning using a user-driven planning approach; (2) Use the scenario planning tools and guide planning exercises and de-brief activities; (3) Prepare and update your business continuity plans using the findings; (4) Access additional resources around Disaster Management and Recovery for community service organisations.	Preparedness
151	CSIA Planning for Business Continuity in Times of Disaster Facilitation Guide	In this webinar, Matthew Gillett explains the user-driven planning approach used to support business continuity planning including: (1) A planning template for business continuity and disaster management (2) Scenario planning tools to plan your response to different types of events (eg Pandemic Planning, Disaster Warning) (3) A disaster management and recovery: planning checklist accelerate your planning (4) Research to support community services organisations' role in disaster response and recovery.	Preparedness
152	Get Ready: a model for deaf community leadership and preparedness	The Deaf Society Get Ready program began as a one-year project under the Natural Disaster Resilience Program. Get Ready is the implementation of recommended interventions arising from university research into disaster resilience in the deaf community. This document provides a case study of implementation.	Preparedness
153	Case Study: "There's a role in NSW SES for everyone"	Haley Martin is a volunteer member of the NSW SES Wyong Unit who is deaf. Haley brings a wealth of experience to the team with her skills in community liaison. Haley is also a Deaf Liaison Officer at the Deaf Society of NSW which makes Haley a perfect fit for NSW SES as she helps to provide storm and flood awareness information to members of the deaf community. NSW SES Wyong Unit Controller, Matt Le Clercq has worked closely with Haley and encourages her to participate in all SES activities. Matt and Haley took the time to talk about their experiences and share some advice about working with people with different abilities.	All Stages
154	Flood Safe for People living with low or no hearing	The NSW SES has developed several Auslan-translated videos to communicate emergency preparedness information.	All Stages

Ref	Title of the Resource	Description	PPRR Stage
155	Increasing the resilience of the Deaf Community in NSW to natural hazards - Final Report	This report presents a summary of the findings from the New South Wales (NSW) State Government funded project entitled Increasing the resilience of the Deaf Community in NSW to natural hazards and disasters that aimed to: 1. Increase the resilience of the Deaf Community to future natural hazards and disasters via improved access to and provision of emergency management information; and 2. Increase the effective resources of NSW emergency service organisations enabling them to deliver their core business (to the Deaf Community) and to improve the deaf awareness for staff and professional officers within those organisations. The key findings and recommendations presented here are drawn from the three main project outputs: The Synthesis Review, the Deaf Community Needs Assessment and the Emergency Services Capacity Assessment.	All Stages
156	Chang, J., Simpson, B., & Villeneuve, M. (2022). P-CEP Peer Leadership Interstate Program Delivery. Centre for Disability Research and Policy. The University of Sydney, NSW, 2006. Delivery December 2022.	This report comprises two parts. Part A outlines the implementation of the P-CEP Peer Leadership Program. Part B presents the evaluation of the Program.	Preparedness
157	Villeneuve, M., Chang, J., Simpson, B., Subramaniam, P., Hateley, L., & Moss, M. (2022). Get Ready, Plan Ahead. Locally Driven Disability Inclusive Emergency Planning – Gold Coast Pilot Project Report. Centre for Disability Research and Policy. The University of Sydney, NSW, 2006	The Get Ready, Plan Ahead project delivered a series of Person-Centred Emergency Preparedness (P-CEP) workshops in five Gold Coast locations. The workshops were co-designed and delivered by the P-CEP Peer Leaders with support from QDN staff and emergency managers from Gold Coast City Council, Queensland Fire and Emergency Services Regional Community Engagement Officers and State Emergency Management personnel.	Preparedness
158	Villeneuve, M., Subramaniam, P., Simpson, B., & Chang, J. (2021). Locally Driven Disability Inclusive Emergency Management Planning in Victoria: Report on the P-CEP Peer Action Leadership Program. Centre for Disability Research and Policy. The University of Sydney, NSW, 2006	This report details the P-CEP Peer Leadership program design and learning outcomes achieved by the Peer Facilitators who participated and makes recommendations to support the transfer of that learning to enabling preparedness with others through peer action leadership.	Preparedness
159	Villeneuve, M., Crawford, T., Yen, I., Fioramonte, B., Orlando, D. (2020). Person-Centred Emergency Preparedness (PCEP) in the CALD Community. Centre for Disability Research and Policy. Sydney NSW, 2006	This project focused on increasing the resilience of people with disability from CALD communities in the Hawkesbury-Nepean valley using community capacity development methods.	Preparedness
160	Chang, J. & Villeneuve, M. (2022). Emergency Preparedness Surveys of Victorian Citizens and Community-Based Service Providers. Centre for Disability Research and Policy, The University of Sydney, NSW, 2006	This report summarises survey findings. It can be used to inform the development and implementation of disability inclusive emergency preparedness and disaster recovery planning across the state of Victoria.	Preparedness
161	NDIS Provider Alert: Emergency Management	The NDIS Commission has published an Emergency Management Provider Alert. The Provider Alert covers emergency preparedness for NDIS participants and providers, personal and provider emergency plans and continuity of supports. The Provider Alert also includes a number of useful resources for participants and providers.	All Stages



Australian Government

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